

September 12, 2018

Dear Neighbor,

As part of our everyday effort to deliver reliable energy to our customers and communities, **we are preparing to construct the Greater Hartford – Central Connecticut Reliability Project.** This project is designed to improve the reliability of the electric system serving the Greater Hartford/Central Connecticut area.

In February 2018, Eversource received approval from the Connecticut Siting Council to construct a new 3.7-mile hybrid overhead and underground 115-kilovolt (kV) transmission line between Newington Substation and Southwest Hartford Substation. We will also perform related improvements and modifications to the existing Newington and Southwest Hartford Substations. Construction will take place in portions of Newington, West Hartford and Hartford.

### **We're Always Working to Serve You Better**

Soon, we'll be starting construction on the underground line portions of the new 115-kV transmission line in Newington and Hartford. Additional information on the anticipated schedule is provided on page 2 of this letter.

### **What You Can Expect**

Since your property is near the project, here is important information about how we will work in your neighborhood:

- **Reliable Service:** Be assured that this work will not interrupt electric service to your property.
- **Proper Identification:** All people working on this project carry identification.
- **Where We'll Be Working:** During this first stage of construction, work will take place at Newington Substation and Southwest Hartford Substation, as well as the underground line portions of the project. In Newington, the new underground line will cross Avery Road, West Hartford Road, and Willard Avenue (State Route 173), travel north along Willard Avenue, and then turn east along Shepard Drive to the Amtrak corridor. In Hartford, the underground line will extend west from the Amtrak corridor and travel north along New Park Avenue, and cross west into the Southwest Hartford Substation.
- **Communication:** Keeping the lines of communications open is important to us. Before work starts, our field outreach representatives will be in touch, either in person or with a door hanger notice, to provide more details about the construction schedule for your area. We will also provide updates to keep you informed as work progresses. **We would like your feedback on how you prefer to receive information about the project.** In addition to mailing letters, we can send you updates via email or text message with information specific to your area, including potential extended work hours or other matters. Please contact us at [TransmissionInfo@eversource.com](mailto:TransmissionInfo@eversource.com) or call **800-793-2202** to provide your preferred method of contact, or if you have any questions.
- **Construction Hours:** The hours for construction at the substations and for the underground line will typically be 7 a.m. to 7 p.m., Monday through Saturday. Due

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to weather or other circumstances, from time to time the crews may need to work longer hours or work on a Sunday. We will notify you if there are additional needs to work outside the typical work hours.

- **Project Construction Activities Schedule**

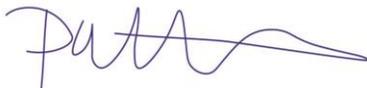
Project construction will take place in phases. Please note: these timeframes are approximate and subject to change.

- Beginning in late September/early October 2018:
  - Construction of the underground portions of the new transmission line in Newington and Hartford, during which you can expect:
    - Vegetation removal and grading;
    - Digging and trenching;
    - Installation of a duct bank, which is a group of tubes buried underground and designed to house electric lines; and then
    - Restoration of areas disturbed by the work.
- Beginning later in fall 2018:
  - The installation of new structural and electrical equipment at the existing Newington and Southwest Hartford Substations.
- By end of 2018:
  - Start of construction on the overhead line portions of the new transmission line in Newington, West Hartford and Hartford.
- Fall 2019:
  - Final restoration of areas disturbed by work on the underground segments and substations.
- Late 2019 – Project completion.

### Contact Us

We are committed to being a good neighbor, and doing our work with respect for you and your property. If you have questions about this project, please call 800-793-2202 or email us at [TransmissionInfo@eversource.com](mailto:TransmissionInfo@eversource.com). Thank you.

Sincerely,



Patrice Tyrie  
Eversource Senior Project Manager – Siting & Construction Services