

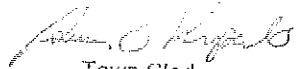
# Newington EMS Committee

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December 13<sup>th</sup>, 2018

2018 DEC 17 AM 8:41

## Meeting Minutes

  
Town Clerk

Room L-100

6:00 p.m.

Meeting Called to order at 6:08 p.m.

Present: Scott Woods, Gloria Olesen, Matt D'Esposito, Dan Interlandi.

Unable to attend: S. Mangan, Chief NEMS and C. Chaplin, AMR.

Minutes of the October 25<sup>th</sup>, 2018 Special Meeting Minutes - approved. (Olesen, Interlandi)

### Communications:

- Public
  - S. Woods personal assessment of EMS contracts.
- Town
  - None
- Newington EMS
  - None
- American Medical Response
  - Monthly weekday compliance reports August and September 2018 rerun and submitted with answers to questions from October 25<sup>th</sup> meeting.

### Old Business:

- NEMS response time reports for night/weekend ambulance service
  - No information submitted, see below discussion.
- NEMS response time reports for paramedic service
  - No information submitted, see below discussion.
  - Based upon October 25<sup>th</sup> meeting discussion on NEMS contract Section 10, "NEMS shall furnish summary reports to the Town upon request." The EMS Committee shall send NEMS an open request for a summary reports for BLS and ALS services. (Olesen, D'Esposito) Approved.
- CAD to CAD link
  - There has been no further feedback since the last email exchange on September.
- Motion to add August and September AMR review from October 25<sup>th</sup>'s new business. (Interlandi, Olesen) approved.
  - August 2018 AMR reports resubmitted for review.
    - 187 weekday responses.
    - 131 Priority 1 calls with 10 late call (92.4%)
    - 56 Priority 2 calls with 2 late call (96.4%)
    - Cumulative response time compliance 93.6% (Standard 90%)

- 33 responses outside weekday hours
  - Committee noted there were calls in overage report that appeared to be within time limits. The overall report is above compliance and accepted it.
  - Reviewed and accepted by committee. . (Olesen, Interlandi)
- September 2018 AMR reports resubmitted for review.
    - 168 weekday responses.
    - 116 Priority 1 calls with 10 late call (91.4%)
    - 52 Priority 2 calls with 2 late call (96.2%)
    - Cumulative response time compliance 92.9% (Standard 90%)
    - 41 responses outside weekday hours
    - No other comments noted.
    - Reviewed and accepted by committee. (Olesen, D’Esposito)
  - Questions asked by EMS Committee October 25<sup>th</sup> meeting to AMR about August and September reports submitted to, reviewed by, and accepted by committee.
- EMS Committee leadership appointment
    - Chairperson Dan Interlandi
    - Secretary Gloria Olesen

New Business:

- AMR response time reports for weekday ambulance service.
  - October 2018 – Tabled
- Review NEMS response time reports for ambulance service
  - October 2018 – Tabled
- Review NEMS response time reports for paramedic service
  - October 2018 – Tabled
- 2019 Meeting Schedule
  - Approved (Olesen, Interlandi)

Information sharing:

- Woods shared Campion Ambulance is being sold to Trinity Health Systems (parent company of St. Francis Hospital). Unknown how that will change EMS in the area in the future.
- Woods thanked the committee members for their time and support. There is still much work for the committee to work towards especially pertaining to contracts. Provided members a document of his personal assessment of the written EMS agreements. Operationally things are working well day-to-day, however the written documents need attention with the upcoming 2019 expirations.

Meeting Adjourned at 6:47 p.m.

Respectfully Submitted,

Scott A. Woods, Chairperson

# Newington EMS Committee

December 13, 2018

To: Scott Mangan, Chief NEMS

From: Scott Woods, EMS Committee



RE: Request for response time reports for Ambulance and Paramedic services 2018

The Newington EMS Committee at the October 25, 2018 meeting questioned whether or not there needs to be an actual request for information from the EMS Committee to NEMS for response time records.

- In Section 10, “NEMS shall furnish summary reports to the Town upon request.”
- Does the EMS Committee response time reviews’ on an agenda constitute a request from the Town for a summary report? I don’t know. If this is not the case, the EMS Committee needs to submit to NEMS an ongoing open request for a summary reports for BLS and ALS services.

Please consider this letter an open request for monthly summary reports for ambulance and paramedic services based upon response times. This open request is for the life of the contract duration.

Cc: Town Manager Lane

EMS Committee Members

EMS Agreements:

When you call 911 for an ambulance who will respond and contracted performance standards?

**2015**

BLS Weekday

BLS Nights/Weekends

Back Up Ambulance (incl: weekday)

ALS service

Note: 'E' is lights and sirens emergency response based upon Emergency Medical Dispatch determination based on medical questioning with MD oversight. 'NE' is no lights and sirens, proceed with the flow of traffic, not life threatening.

Covered by	Backup Agreement	NEMS	AMR	AMR
EMS-C oversight	Yes	No	Yes	Yes
Response Time	see ALS and Back Up requirements	9E / 15NE	9E / 15NE 1st & 2nd calls	9E / 15NE 1st & 2nd calls
Depth of Service	see ALS and Back Up requirements	<i>not specific, covered by back up agreement</i>	12E / 18NE 3rd & 4th calls in hour	12E / 18NE 3rd & 4th calls in hour
Performance Standard	90%	<i>not specific</i>	90%	90%
Penalty	Fine on indiv. calls and monthly %	Incident report	Fine on indiv. calls and monthly %	Fine on indiv. calls and monthly %

**2018**

BLS Weekday

BLS Nights/Weekends

Back Up Ambulance (incl: weekday)

ALS service

Note: As of 2016, Town ordinance change gives oversight to all LEMSP services. AMR exercises DPH PSA assignment of BLS co-authorization signed 6/2016 (not allowed by state statute, DPH refused to rule on matter).

Covered by	AMR	NEMS	NEMS via subcontract
EMS-C oversight	Yes	Yes	Yes
Response Time	9E / 15NE 1st 3 calls Adds 3 min. call processing	Same as AMR weekday	Not defined
Depth of Service	3 calls in hour	Not defined	Not defined
Performance Standard	90%	Not defined	Not defined
Penalty	Fine > 28 min. indiv. & monthly %	Incident Report	Incident Report?

Personal evaluation conducted by Scott Woods, 2018.