

# Newington EMS Committee

2018 DEC 17 PM 3:13

October 25<sup>th</sup>, 2018

  
Town Clerk

## Meeting Minutes

Room L-100

6:00 p.m.

Meeting Called to order at 6:05 p.m.

Present: Scott Woods, Gloria Olesen, Matt D'Esposito, Dan Interlandi.

Unable to attend: S. Mangan, Chief NEMS and C. Chaplin, AMR.

Minutes of the September 4<sup>th</sup>, 2018 Special Meeting Minutes - approved. (Olesen, Interlandi)

### Communications:

- Public
- Town
  - Town Manager's Office re: LEMSP notation updated.
- Newington EMS
  - None
- American Medical Response
  - Monthly weekday compliance reports August and September 2018.

### Old Business:

- NEMS response time reports for night/weekend ambulance service
  - No information submitted, see below discussion.
- NEMS response time reports for paramedic service
  - No information submitted, see below discussion.
  - Discussion on lack of response time compliance review for NEMS and paramedic service response – Woods noted the lack of information related to responses for nights and weekend BLS ambulance service (NEMS) and 24 hour paramedic service (NEMS subcontracted to AMR by agreement) since they became effective January 2018.
    - In Section 10, “NEMS shall furnish summary reports to the Town upon request.”
    - Does the EMS Committee response time reviews’ on an agenda constitute a request from the Town for a summary report? I don’t know. If this is not the case, the EMS Committee needs to submit to NEMS an ongoing open request for a summary reports for BLS and ALS services.
  - Even if reports are provided, how does the committee apply the contract language
    - It is noted in the NEMS contract Section 7 that NEMS shall maintain written records of each call “consisting of the date and time of the request for service and the time the ambulance reaches the scene of the accident or emergency”.



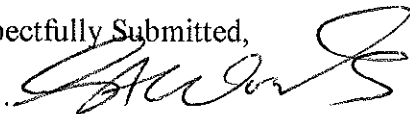
- August 2018
    - Questions sent to Chaplin for follow-up.
      - P1 overages listed for 8/17/18 1513 hrs and 8/20/18 1205 hrs and 8/24/18 are within times, unless there is something I'm missing. These negatively affect compliance if they are really within times.
      - P2 8/10/18 1631 hrs. delayed 13 min. then 26 min. response time. If system is busy, was there any effort to pass call or mutual aid?
      - One anomaly on 8/10/18 1631hrs was P2 at 1643 cancelled, then 1643 P1 call arriving at 1651. Was this the same address and call was upgraded but under separate cad's. I do see it was the 5th call in hour and was system overload. Inquiring.
      - It was noted numerous events of 3 and 4 calls in one hour are noted with good response times. Crews doing well overall.
    - Committee discussed and tabled until review completed.
  - September 2018
    - Questions sent to Chaplin for follow-up.
      - The report has 9/7/18 0725hrs P1 as a late call, but it was less than 5 min overall time?
      - It did not have 9/28/18 1654 hrs P1 7 min. delay dispatch and 12 min. response?
      - While P2 are not fineable, there was a 40 min. response time on P2 9/27/18 1550hrs. for a 26A1. Could you provide some insight into this so the committee can say we reviewed it.
    - Committee discussed and tabled until review completed.
  - It was positively noted that in both months there were a noticeable number of more than 3 ambulance calls in an hour with one occurrence of 6 calls in an hour.
- EMS Committee leadership appointment
- As there is only one appointed member of the committee currently eligible (with one anticipated resignation) for a position due to the members serving ex-officio not getting reappointed by the town political committees, the committee decided it best to wait for members to actually be re-appointed to positions on the committee before appointing new leadership.
  - Discussed number of members on EMS C and need to increase membership to the full 7 members to regularly hold meetings.

Information sharing:

- The LEMSP was presented to the Town Council on October 23<sup>rd</sup>, 2018. The EMS Committee was not notified of the presentation of the agreement for any representation, as such there was none.

Meeting Adjourned at 7:00 p.m.

Respectfully Submitted,



Scott A. Woods, Chairperson