

TOWN OF NEWINGTON

Request for Proposals No. 4, 2013-14

Library RFID System

ADDENDUM NUMBER ONE

MAY 29, 2014

The following additions, deletions, clarifications and changes are hereby provided and shall be considered an integral part of the Request for Proposal documents. This Addendum consists of two (2) pages.

The following questions regarding the radio frequency identification system for the Lucy Robbins Welles library RFP specifications have been received by the Town and the Town's response follows each question.

1. On Page 9, III. Scope of Services, Item B, Two (2) dual aisle RFID security gates and antennas for main entrance. Are you asking for one gate that has a dual aisle or two systems, each having a dual aisle?

Answer: We are asking for one dual aisle security gate system.

2. On page 10, in item E: "the Town may choose to have RFID tags installed in books but not in media, or it may choose to have the elements of its collection tagged but defer purchase of the readers/UHF antenna until a later date, etc." Why is UHF mentioned here? Is the Library seeking a UHF RFID system?

Answer: No, sorry for the typo, the library is not seeking a UHF RFID system rather a HF RFID system.

3. Can you please clarify why on page 6, item C (under Scope of Services) it says that the system must interface via API with Sierra, but on page 6, item C (under Critical Requirements and Components) it says the interface will be through SIP2?

Answer: The API allows the RFID software to put the information in a format that can be read by the library's ILS Sierra software. The RFID software also needs to have the ability to query a set of data from another application via a SIP2 connection.

4. On page 21 under Fine and Fee Payment, can you please clarify what the Library is seeking by "Offers access to Library current user account online portal"?

Answer: The self-checkout software provided in this RFID system needs to be able to query the library's integrated library system data and supply the patrons with relevant information.

5. On page 25, item K, what is meant by "Vendor will be direct seller and provider of support for all quoted systems"?

Answer: All purchases and support are provided by the respondents.

6. Page 23 Letter g) The vendor shall have available tech support in the State of Connecticut? Are you stating the technician needs to live in the State of Connecticut?

Answer: Phone tech support will be available from 8 am to 9 pm. The technician does not need to live in CT but needs to be able to respond to onsite tech support.

7. Page 25 Letter j) Vendor will be direct seller and provider of support for all quoted systems? We offer the RFID system, but it is supported and serviced by the manufacturer of the RFID equipment we offer. Are you excluding vendors that are not the manufacturer and don't physically service the RFID system?

Answer: The vendor does not have to be the manufacturer. The vendor who sells it must be able to service what they sell.

END OF ADDENDUM NUMBER ONE