



## Free streaming digital videos, music & audiobooks on your smartphone, tablet or computer!

You will need your Lucy Robbins Welles Library card and an internet connection.

### GETTING STARTED

#### Using a personal computer:

- Go to [hoopladigital.com](http://hoopladigital.com)
- Click **Sign Up** (top right) and create an account
- Select Lucy Robbins Welles Library and enter your library card number.
- Create your account by using an email address and password.

Hoopla Digital is compatible with personal computers that use Internet Explorer 8 & up, Chrome, Firefox 8 & up, and Safari. First-time users will need to install the Widevine plug-in to play videos. You will be prompted to install this free program.

#### Using a tablet, smartphone or mobile device:

(iPad, iPhone, iPod Touch, Android phone or tablet)

- Go to Apple App or Google Play store to download the free hoopla digital app.
- Click **Sign Up**. Select Lucy Robbins Welles Library from the map then enter your library card number to create an account.
- Enter your email address and a password of your choosing.
- Select Sign Up.

### BROWSE & CHECK OUT

- Browse or use the search box to find a movie, full-length album or audiobook of your choice. Click **Borrow**.
- Each cardholder can check out up to **6 titles** per month.
- There are never any waiting lists. See a title and check it out!
- After borrowing the item, go to My Titles and play or listen to your title.

### STREAMING VIDEOS

Stream feature-length movies and television shows. Checkout period: **2 to 3 days**.

### STREAMING MUSIC

Stream full-length albums by some of today's hottest artists. Checkout period: **7 days**.

## STREAMING AUDIOBOOKS

Stream unabridged audiobooks with Hoopla Digital. Checkout period: **21 days.**

### FAQS

#### **How many titles can I check out?**

You can check out up to 6 titles per month (any mix of movies, music or audiobooks). Counter resets on the 1st of the month.

#### **How do I know how many titles I have left this month to check out?**

##### **On a computer:**

Click on your email address. Under Account Notes, you'll see items borrowed this month and number of remaining items. Android app: Settings • Account Notes • Monthly Usage. Apple app: Click on the Menu Icon. Under Your Account, you'll see the number of borrowed items.

#### **Do I have to return my titles? Are there overdue fines?**

Don't worry about overdue fines. At the end of your checkout period, the item is returned automatically and you won't be able to play it.

#### **Can I use Hoopla in the library?**

You are not able to stream Hoopla on library computers, but you can stream Hoopla on your personal laptop or device in the library or in your home.

#### **Can I view titles offline?**

With the Apple or Android apps, you can temporarily download titles to view offline. If you watch on a computer, you'll need an internet connection for the entire performance.

#### **Can I stream movies wirelessly from my Windows computer or iPad?**

Yes, but you will need to have a Windows 7 or higher computer and **Google Chromecast**; then you can stream the movie to your TV from your computer. If you have Apple TV you can stream the movie to your TV from your iPad/iPhone/iPod Touch.

**Streaming digital videos, music and audiobooks requires an internet connection. Data rates may apply on mobile devices. We suggest using a Wi-Fi connection.**