

# Newington Emergency Preparedness Booklet



*The following describes town-specific policies, phone numbers, and other important information and tips. The booklet attached provides statewide information and additional tips and references. We encourage you to review this important emergency information with your family, friends, loved ones, & neighbors.*

## **Town of Newington Emergency Information Hotline: (860) 665-8552**

In the event of a severe storm or declared emergency, this hotline will be updated with a recording that will relay important information to residents regarding any relevant updates, sheltering information and locations, etc.

*Note: \*In the event of an emergency, dial 911\** To report non-emergency incidents, please call the non-emergency line at **(860) 666-8445**.

### **Stay Informed!!**

- The town utilizes a communication system called Everbridge to communicate with residents in the event of an emergency. If you have a landline, this number is already included on the town's automatic-call list.

Cell phones are NOT automatically registered. Therefore, you are encouraged to register an alternate telephone number (i.e. cell phone) or email address with the Everbridge system.

To Register, please visit [www.ctalert.gov](http://www.ctalert.gov). You can register up to 9 other devices (cell phone numbers, email addresses, alternate landline numbers, etc.) from this website.

*\*If you do not utilize a landline or if there is a power outage, this system cannot alert you of important emergency updates unless you have registered alternate contact information!\**

- Cancellations will be broadcasted on local radio and television stations.

### **Sheltering**

*Specific sheltering information will be available and updated on the Emergency Information Hotline*

- In the event that the town opens a shelter, it will likely be at one of the following two locations:

Senior Center, 120 Cedar Street *or* Newington High School, 605 Willard Ave.

- Please be sure to bring bedding, clothing, toiletry items, towels, medication to last at least 7 days, and any other necessary items for you and your family. (*Please refer to Page 1 in the booklet for additional suggestions*). You are also encouraged to fill out the important information on Page 3 of the booklet and should bring this with you to the shelter.
- *Animal Sheltering-* Animal Shelters may be developed on either a town or regional level. This information will also be updated in the Emergency Information System Hotline as needed.
  - Only certified service animals can be brought into the town provided shelter. All other pets are NOT permitted.
  - *General information regarding animal sheltering:* You will most likely need to provide a cage for your animal. You will also need to provide proof/documentation of vaccinations and rabies shots, food and water to last at least a few days, a leash and collar, and your contact information.

## Additional Important Information

- If you live near a fire hydrant, please be sure they are clear of snow. All neighborhood residents will benefit from having a clear hydrant so that emergency personnel can quickly gain access in case of an emergency. If you are able to assist in this effort, you are encouraged to do so.
- Exterior utilities (i.e. dryer vents, gas meters, oil fills, etc.) should be cleared. Please assist vulnerable neighbors in this effort, as you are able.
- Downed wires should be reported to the Public Safety Dispatch Center's non-emergency line, if there is an immediate hazard or emergency (i.e. fire, sparking, arching, smoking wires) please dial 911.
- *Utilities*: The Public Safety Dispatch Center should only be contacted if you are having gas, utility, or a water **emergency**. For updates regarding the timelines of power outages, etc. please contact the respective utility company directly.
  - *Connecticut Natural Gas (CNG)*
    - CNG Office: (860) 727-3000
    - Gas Leaks (only): 1-866-924-5325
  - *Connecticut Light & Power (CL&P)*
    - Toll Free- (800) 286-2000
    - Hartford Area- (860) 947-2000
  - *The Metropolitan District (MDC)*
    - Customer Service Call Center- (860) 278-7850, Press 2

## Department-Specific Information and Hotline Numbers

- *School Closings* will be reported via local radio and news broadcasts. You will also be notified via the Everbridge System.
- *Senior Center*: Please note, when Newington Public Schools are closed, routine Dial-A-Ride and Meals on Wheels services will also be unavailable. These cancelations will also be broadcasted on local radio and news broadcasts. Senior Center telephone #: (860) 665-8778
- *Parks & Recreation Program Hotline* #: (860) 665-8686
- *The Central Connecticut Health District (CCHD)* is the local health department serving the town of Newington. Their mission is to work with local officials to protect residents from health hazards such as communicable diseases, food and waterborne disease outbreaks, and insect-borne diseases. Helpful emergency information pamphlets are available. Visit [www.ccthd.org](http://www.ccthd.org) or call (860) 721-2822 additional information.
- *Community Emergency Response Team (CERT)*: Please be aware that, upon activation by emergency personnel, town-trained and certified CERT volunteers may be seen in your neighborhoods providing assistance as needed. These individuals will be identified by green uniform shirts and/or neon safety vests and identification tags. If you are interested in volunteering for the CERT team, please contact Karen Futoma, Director of Human Services at (860) 665-8660.

*Please refer to the back cover of your booklet for additional resources, phone numbers, and websites.*

***\*\*During emergency situations and storms, please remember to check on the welfare of vulnerable neighbors and family members and assist as necessary\*\****